

Economic Growth Overview and Scrutiny Committee

Dorset County Council



Date of Meeting	24 January 2018
Officer	<p><u>Local Members</u> All Members</p> <p><u>Lead Directors</u> Mike Harries, Director for Environment and the Economy</p>
Subject of Report	Outcomes Focused Monitoring Report, January 2018
Executive Summary	<p>The 2017-18 Corporate Plan summarises, on a single page, the four outcomes towards which the County Council is committed to working, alongside our partners and communities: to help people in Dorset be Safe, Healthy and Independent, with a Prosperous economy. The Economic Growth Overview and Scrutiny Committee has oversight of the PROSPEROUS corporate outcome.</p> <p>The Corporate Plan includes objective and measurable population indicators by which progress towards outcomes can be better understood, evaluated and influenced. No single agency is accountable for these indicators - accountability is shared between partner organisations and communities themselves.</p> <p>This is the second monitoring report against the 2017-18 corporate plan. As well as the most up to date available data on the population indicators within the “Prosperous” outcome, the report includes:</p> <ul style="list-style-type: none"> • Performance measures by which the County Council can measure the contribution and impact of its own services and activities on the outcomes; • Risk management information, identifying the current level of risks on the corporate risk register that relate to our outcomes and the population indicators associated with them. <p>The Economic Growth Overview and Scrutiny Committee is encouraged to consider the information in this report, scrutinise the evidence and commentaries provided, and decide if it is</p>

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	comfortable with the trends. If appropriate, members may wish to consider and identify a more in-depth review of specific areas, to inform their scrutiny activity.
Impact Assessment:	Equalities Impact Assessment: There are no specific equalities implications in this report. However, the prioritisation of resources in order to challenge inequalities in outcomes for Dorset’s people is fundamental to the Corporate Plan.
	Use of Evidence: The outcome indicator data in this report is drawn from a number of local and national sources, including Business Demography (ONS) and the Employer Skills Survey (UK CES). There is a lead officer for each outcome on this group whose responsibility it is to ensure that data is accurate and timely and supported by relevant commentary.
	Budget: The information contained in this report is intended to facilitate evidence driven scrutiny of the interventions that have the greatest impact on outcomes for communities, as well as activity that has less impact. This can help with the identification of cost efficiencies that are based on the least impact on the wellbeing of customers and communities.
	Risk: Having considered the risks associated with this report using the County Council’s approved risk management methodology, the level of risk has been identified as: Current: Medium Residual: Low However, where “high” risks from the County Council’s risk register link to elements of service activity covered by this report, they are clearly identified.
	Other Implications: None
Recommendation	That the committee: i) Considers the evidence of Dorset’s position with regard to the outcome indicators in Appendix 1; and: ii) Identifies any issues requiring more detailed consideration through focused scrutiny activity.
Reason for Recommendation	The 2017-18 Corporate Plan provides an overarching strategic framework for monitoring progress towards good outcomes for Dorset. The Overview and Scrutiny committees provide corporate governance and performance monitoring arrangements so that progress against the corporate plan can be monitored effectively.

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Appendices	<ol style="list-style-type: none">1. Population and Performance October 2017 – Prosperous2. Financial benchmarking information: Adult Social Care3. Value for Money: Economy and the Environment4. Performance comparisons: Children's Services
Background Papers	<p><i>Dorset County Council Corporate Plan 2017-18</i>, Cabinet, 28 June 2017</p> <p>https://www.dorsetforyou.gov.uk/corporate-plan-outcomes-framework</p>
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1. Corporate Plan 2017-18: Dorset County Council's Outcomes and Performance Framework

- 1.1 The corporate plan includes a set of “population indicators”, selected to measure progress towards the four outcomes. No single agency is accountable for these indicators - accountability is shared between partner organisations and communities themselves. For each indicator, it is for councillors, officers and partners to challenge the evidence and commentaries provided, and decide if they are comfortable that the direction of travel is acceptable, and if not, identify and agree what action needs to be taken.
- 1.2 The October Overview and Scrutiny Committee reports moved forwards with the next, fundamental step in the development of our performance framework – the identification of **service performance measures**, which measure the County Council's own specific contribution to, and impact upon, corporate outcomes. For example, one of the outcome indicators for the “Prosperous” outcome is “The productivity of Dorset's businesses”. A performance measure for the County Council on this is “Growing Places Fund invested in active interventions”, since the Growing Places Fund is one of the ways in which we strive to help support businesses and improve productivity.
- 1.3 Unlike with the population indicators, the County Council is directly accountable for the progress (or otherwise) of performance measures, since they reflect the degree to which we are making the best use of our resources to make a positive difference to the lives of our own customers and service users.
- 1.4 Where relevant, this report also presents **risk management** information in relation to each population indicator, identifying the current level of risks on the corporate register that relate to our four outcomes.
- 1.5 Efforts continue to present an analysis of the **value for money** of County Council services to sit alongside the performance information in this report. In the interim, Appendix 2 of this report provides financial benchmarking information for Adult Social Care, Appendix 3 provides a value for money analysis of some key areas of work for the Environment and the Economy Directorate, and Appendix 4 provides expenditure and performance information for Children's Services.
- 1.6 Since October, outcome lead officers have focused on ensuring that the commentaries on each page of these monitoring reports reflect the strategies the County Council has in place in order to improve each aspect of each outcome for residents. So for example, with the productivity indicator discussed above, the commentary seeks to explain the strategies we have in place to make improvements – including highway infrastructure, the Growing Places Fund, and our success in accessing available streams – and then report on the success of those strategies. It is therefore hoped that members will find the information in the reports even more accessible and meaningful this quarter, and as such, more helpful in informing both overview and scrutiny of progress towards outcomes.
- 1.7 Members are encouraged to consider all of the indicators and associated information that fall within the remit of this committee at Appendix 1, scrutinise the evidence and commentaries provided, and decide if they are comfortable with the direction of travel. If appropriate, members may wish to consider a more in-depth review of specific areas. The Planning and Scoping document developed last year will facilitate this process, should the decision be made to undertake a more detailed scrutiny exercise.
- 1.8 All of the information for each population indicator is summarised on a single page, and is now in a portrait rather than landscape orientation following feedback that previous reports have been difficult to read on mobile devices.

2. Suggested areas of focus

At the beginning of Appendix 1, there is a summary of progress with all of the population indicators and performance measures, and some suggestions for areas upon which the committee might wish to focus its consideration and scrutiny. These areas have been highlighted because they are currently showing a worsening trend. They are briefly summarised below, and full commentaries are provided within the body of the main reports, including the strategies currently in place to drive improvement.

Indicator	Summary of issues
<p>PROSPEROUS 01: The productivity of Dorset's businesses</p>	<p>Performance measure: There is a slight increase in the percentage of roads in need of maintenance.</p>
<p>PROSPEROUS 03: Percentage of children achieving the 'Basics' measures at Key Stage 4</p>	<p>The Basics measure indicates the % of pupils achieving a pass in English & Maths GCSE - key skills that allow a student to progress into further education or jobs with training. Dorset remains on a par with the national for the standard pass and 3% below the national for the good standard.</p> <p>Performance measures:</p> <ul style="list-style-type: none"> • Average progress 8 score per pupil • Percentage basics (Good pass in English and Maths) <p>Progress 8 is a progress measure that looks at pupil progress from the end of primary stage across a suite of subjects. This is now the key measure of school effectiveness. Dorset Progress 8 results dipped in 2017 – as did those in most LAs in the South West. Whilst many schools improved, some dipped in results in 2017. In addition Dorset 'gained' 2 new schools with low results in 2017 (Parkfield School and Dorset Studio School). Performance at a local level is variable and tends to reflect overall school performance.</p>